

# DANIEL WILLIAM CHEVILLAT

## UX Researcher

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## SKILLS

- **Quantitative research methods:** experimental design, statistical analysis, AB testing, survey design & analysis
- **Qualitative research methods:** interviews, focus groups, ethnography
- Usability testing
- Study moderation
- Participant recruitment
- Project Management
- Design Thinking
- Video editing
- Vendor management
- Interaction design

## Tools

- SPSS: statistical analysis
- Axure: prototyping
- Microsoft Office: Word, PowerPoint, Excel

## EDUCATION

### SAN JOSE STATE UNIVERSITY

- M.S. Human Factors and Ergonomics, Emphases in Cognition and HCI
- Completed coursework, expected graduation: February 2021

### UNIVERSITY OF CALIFORNIA, SANTA BARBARA

- B.A., Psychology, June 2015, GPA: 3.74
- Graduated with high honors and distinction within the major

## WORK EXPERIENCE

### UX RESEARCHER & DESIGNER, VOLUNTEER

NEXGO, SEPTEMBER 2020 – PRESENT

On a part time basis, I am volunteering my time to help Nexgo, an AR company, with research and design related needs to improve their product.

### UX RESEARCH ASSISTANT:

SKYWARD UX, DECEMBER 2018 – MAY 2019

On a part time basis, I assisted the primary researcher build a company focused on providing UX services.

### UX RESEARCH ASSISTANT:

HONDA INNOVATIONS, MARCH – JUNE 2018

Assisted the head of UX Research, by accommodating multiple stakeholders' research needs.

- Our work helped refine the designs of several products and led stakeholders to change direction with one other, due to the insights garnered.

## RELEVANT CLASS PROJECTS

### AMAZON MOBILE APPLICATION USABILITY TEST:

SJSU, COURSE: USABILITY TESTING

A project done in a collaborative and project-oriented class, meant to teach students the process of usability testing, and which involved a usability-principle-based heuristic evaluation of the interface, participant recruitment, interviewing, and analysis.

### DISASTER PREPAREDNESS ETHNOGRAPHIC FIELD STUDY:

SJSU, COURSE: ETHNOGRAPHIC RESEARCH METHODS

A workshop dedicated to giving students hands-on experience with ethnographic methods, where we qualitatively examined a topic in the nearby community. Resulted

in experience in participant-observation and interviews, qualitative coding and analysis of our data, and succinct presentation of results to a client (Japantown Prepared).

#### FB MESSENGER MOBILE APP EVALUATION & REDESIGN:

SJSU, COURSE: HCI

A project that took me through the entire process behind user centered design. In a cross-functional team with computer engineers, I evaluated the application based on usability violations, conducted user testing, created personas, created wireframes, and ultimately created a functional prototype.